

TailTrax App Community Guidelines

Last Modified: June 2021

The TailTrax app is offered through PetPartners, Inc. with the mission of helping owners manage their pet's needs – anytime, anywhere. We established these Community Guidelines as a mandatory part of your use of TailTrax app, to encourage the growth of a welcoming and respectful community.

By using the app, you are agreeing to these Community Guidelines, as well as our [Terms of Use](#) and [Privacy Policy](#).

Content You Provide

The content you provide on the platform may be visible to others. Be sure to only post content that you are comfortable sharing in a public forum and that abides by these standards.

Respect Others

As you engage with other TailTrax users in this community, make sure keep conversations and interactions respectful and civil. Post only content you created yourself or have legal permission to post. If you suspect another community member may have posted content that violates these community standards, please help us by reporting it using the contact information below.

Overarching Standards

Use your best judgement when using the app and interacting with other community members. We want to foster a safe space for all community members. Although this list is not exhaustive, a good rule of thumb is to follow these overarching standards.

- **No attack on others.** We do not allow harassment, bullying, identity-based attacks, racism, impersonation, or threats, advocacy, or provocation of violence on our platform.
- **No violations of privacy; no sexually explicit content.** You may not post others' confidential, non-consensual, and/or sensitive details or impersonate others. Further, you may not post or threaten to post intimate or sexually explicit media of yourself or others.
- **No illegality or tortious activity.** You may not post anything that is illegal, tortious, or that violates any law or regulation, nor may you use our products or services to solicit or facilitate illegal, tortious, or prohibited activities or transactions, including but not limited to those involving controlled substances or contraband.

- **No explicit or suggestive content involving minors**. You may not post or encourage others to post sexual or suggestive content involving minors. Do not post any content including a minor without the permission of a parent or guardian.
- **No spamming, phishing, bots, or malicious software**. You may not post, distribute, facilitate, or use TailTrax in furtherance of phishing schemes, spam, malware, or other malicious code, nor may you use bots on TailTrax.
- **No endorsement of third-party websites or content**. We are not responsible for and do not endorse third-party websites or content that you or other users linked to on any of our online properties, including our social media accounts.

Enforcement

At our discretion, we may remove content and provide a warning, we may temporarily suspend your account, or we may remove your access to a product or service by terminating your user account if it is determined that you have violated the community standards.

Contact Information

To ask questions about these Community Guidelines or report content that violates them, please contact us:

Email: Help@PetPartners.com

Telephone: 1-866-774-1113 (Mon - Fri 8:30am-8pm EST, Sat 10am-3pm EST)